

# Alberta Blue Cross® benefits card and member site



*Starting January 1, 2025, your benefits provider will change to Alberta Blue Cross.*

Find everything you need to know about your benefits on the Alberta Blue Cross member site and app.  
Submit claims, look up coverage, access your electronic benefits card and more.

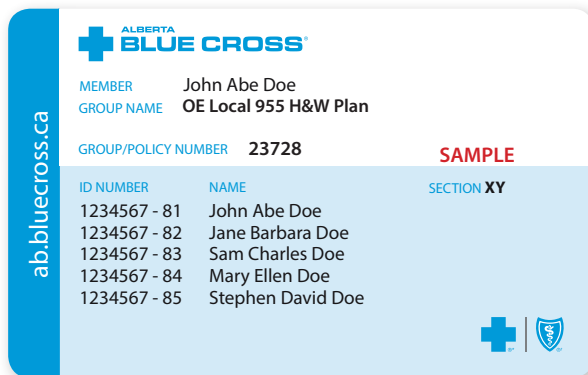
## GETTING TO KNOW YOUR BENEFITS

**You can use your new ID card to:**

- ✓ register on our member site and app, and
- ✓ share with your service providers so they can update their records and submit claims on your behalf.

**On this card, you'll also find:**

- ✓ your legal name,
- ✓ a list of your dependants and their ID numbers,
- ✓ travel and emergency contacts, and
- ✓ information for your service providers and our contact number.



Benefit cards can be accessed electronically through the app or website. If you prefer a paper copy, you can order one through the website.

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## HOW TO REGISTER FOR THE MEMBER SITE

Visit [ab.bluecross.ca](https://ab.bluecross.ca) and enter your:

- ID card information (last name, group or policy number and ID number);
- your date of birth; and
- your email address.

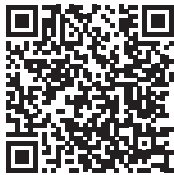
## DOWNLOAD THE APP FOR ON-THE-GO BENEFITS ACCESS

With the member app, you can

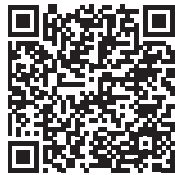
- sign in with fingerprint or facial recognition (one less password to remember),
- access your ID card anywhere,
- submit claims while you're out and about,
- get directions to direct-bill providers and much more.

Download in the App Store or on Google Play

App store



Google play



## WHY SHOULD YOU REGISTER?

You can easily do the following:

- Submit claims and check their status.
- Access your ID card or print a new one.
- Sign up for direct deposit for your claim payments.
- Many other useful features such as locate a provider or live balance information.

## Questions? We're happy to help.

Contact **Alberta Blue Cross Customer Service** toll free:

**English:** 1-800-661-6995

**French:** 1-888-279-9799

**Other languages:** 1-800-661-6995

*Please ask for a translator in your preferred language.*

**Member website:** [ab.bluecross.ca](https://ab.bluecross.ca)



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