

Claims outside of Alberta made easy



It's simpler than ever for your providers to submit your direct bill claims.

If you're a member of Alberta Blue Cross® living outside of Alberta, you can rest easy knowing that your providers can submit claims directly to Alberta Blue Cross. There's nothing that you need to do — just make sure your providers have the information they need and they'll take care of the rest. No matter where you are in Canada, submit your claims through Alberta Blue Cross. If you are outside of Alberta, please do not submit to your local Blue Cross, as they will not be able to process the claim.

GETTING YOUR CLAIMS SUBMITTED QUICKLY AND EASILY

SUBMITTING DRUG CLAIMS DIRECTLY TO ALBERTA BLUE CROSS

If your pharmacist has any questions about submitting your claim directly to Alberta Blue Cross electronically, they can speak to one of our Pharmacy Service representatives.

- **1-800-361-9632**
- **Monday to Friday:** 8 a.m. to 8 p.m. MT
- **Weekends and most statutory holidays:** 9 a.m. to 5 p.m. MT

We are open all statutory holidays except for Christmas, Boxing Day and New Year's Day.

SUBMITTING DENTAL CLAIMS DIRECTLY TO ALBERTA BLUE CROSS

Your dentist can submit your claims and predeterminations directly to Alberta Blue Cross electronically through CDANet. If your dentist has questions about submitting your claims to Alberta Blue Cross through CDANet, they can speak to one of our Dental Services representatives.

- **1-800-567-8104**
- **Monday to Friday:** 8 a.m. to 8 p.m. MT

PHYSIOTHERAPIST, CHIROPRACTOR OR OTHER PARAMEDICAL PRACTITIONER CLAIMS

Your provider will be able to submit your claim quickly and easily through our vast network of more than 70,000 health care providers within Canada.

WE'RE HERE TO HELP

If you need any assistance with an out-of-Alberta claim, please contact Alberta Blue Cross at 1-800-661-6995.



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