

Register for member site access



You can access the Alberta Blue Cross® member site by following these easy steps.

1. Visit members.ab.bluecross.ca.
2. Click **Not registered yet?**
3. Enter your information as shown on the right.
4. Create your username ID and password.
5. Choose 4 security questions and provide answers to them. These will be used to verify your identity if you forget your password or get locked out of your account.
6. To complete your registration, read and agree to the site terms of use. Then you can enter the site.

Once in the member site, you can do the following:

- ✓ access and print your ID card,
- ✓ update your contact information and sign up for direct deposit,
- ✓ submit a claim, and
- ✓ many other features.

Additionally, you can download and use the Alberta Blue Cross app to access all the above and more.

App store



Google play



Step 1 of 5

Tell us about yourself

Let's get started! Help us find your plan by entering the information below exactly as it appears on your ID card. If you have more than one Alberta Blue Cross benefits plan, enter plan information for one of your plans here. Then, once you're in the site, look for "Link multiple plans" to add your other coverage information.

Last name ⓘ

Group or policy number ⓘ

ID number ⓘ

Birthdate

Email address ⓘ

Confirm email address

Must be member's last name

23728

Use Alberta Blue Cross member ID number and add -01 at the end, i.e. 12345678-01

Must be member's birth date

CONTACT US

For member site support, please contact Alberta Blue Cross Customer Services.

Toll free: 1-800-661-6995

Contact form: ab.bluecross.ca/contact-us.php



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